

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2011

This is to certify that:

XMA Limited
44, Nottingham South & Wilford
Industrial Estate
Ruddington Lane
Wilford, Nottingham
NG11 7EP
United Kingdom

Holds Certificate Number:

ITMS 636556

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2011 for the following scope:

The service management helpdesk support for Information Technology Managed Service (ITMS) solutions, including hardware, software, configuration, installations, initially supplied by XMA during the course of its transactional and Project business activities to meet customer contractual requirements.

For and on behalf of BSI:



Andrew Launn - EMEA Systems Certification Operations and Compliance Director

Original Registration Date: 2015-05-08

Effective Date: 2015-05-08

Latest Revision Date: 2017-05-22

Expiry Date: 2018-05-13



003

Page: 1 of 1

...making excellence a habit.™