

A woman in a pink shirt is seated at a white desk in a modern office, wearing a headset and looking towards the camera. She is positioned in front of a large black monitor. In the background, other office workers are visible at their desks, and a blue wall features the text "Dynamic Room".

# EPOS

## EPOS Enterprise Solutions

Headsets and meeting room devices  
for the public sector

# About EPOS

EPOS designs, manufactures, and sells high-end audio and video solutions for business professionals around the world.

Based on decades of psychoacoustic research, EPOS designs audio and video solutions with unique algorithms and acoustics that provide the best conditions for the brain, enabling professional users to communicate and collaborate effectively with better concentration and less energy spent.

Owned by the world-leading hearing healthcare and audio technology group, Demant, and with headquarters in Copenhagen, Denmark, EPOS builds on more than 115 years' audio expertise and operates in a global market with offices and partners in more than 60 countries.

Find more information at [eposaudio.com](https://eposaudio.com)



# Stay Focused with Audio Designed for Your Brain

Did you know that while we hear with our ears, we listen with our brain? At EPOS we put this principle at the heart of our product design process – an approach we call EPOS BrainAdapt™.

EPOS BrainAdapt™ is a group of pioneering technologies that work together to improve cognitive performance.

Audio and video solutions built on EPOS BrainAdapt™ technology minimizes the amount of energy it takes your brain to process sound – leading to better performance and improved communication throughout the work day.



Improved focus



Better concentration



Increased productivity



# Online Compatibility Guide

Find the right headset easily

Looking for a business headset for a particular phone, device or platform?

Use our online Compatibility Guide to find the choices available to you and to learn about the different headset features.

For more information, please visit:

[eposaudio.com/enterprise/headsets/compatibility-guide](https://eposaudio.com/enterprise/headsets/compatibility-guide)

# Try Our Products

EPOS' professional trial program gives you the opportunity to experience a full range of headsets, speakerphones and video conferencing solutions before you decide on the best solutions for your businesses.



# Our Partnerships



EPOS' partnerships with other technology-driven companies and vendors have a common goal - to simplify your daily business.

We are your one-stop audio solution provider for all your business communication needs.

For more information, please visit: [eposaudio.com](https://eposaudio.com)



# Communications Matters

In today's world, exceptional public sector services depend on exceptional people. But that isn't enough anymore. Digital has transformed both the potential and our expectations of communications.

While the challenges vary from one public sector to the next, the need for clear communication remains critical throughout. Whether it's to help inform life or death decisions or direct a young person to make the best of their future, EPOS gives you the technology solutions to excel.

Communication has never mattered more. And EPOS makes it count.

## IMPACT Line

### When Talk Matters

Headset solutions for professionals working in energetic contact centre and office environments, spending a majority of the time at or around their desks talking with customers.

- Voice Clarity for clear calls
- Comfortable all-day use
- Hassle-free communication



## ADAPT Line

### Work Your Way

Headset solutions for professionals participating in meetings or calls or working remotely from other locations.

- Clear audio anywhere
- Stay focused and concentrate
- Contemporary looks



## EXPAND Line

### Seamless Collaboration

Experience speakerphones, USB webcams, and video conferencing solutions designed for modern professionals. Collaborate effectively with colleagues and customers regardless of location.

- Outstanding audio
- Razor-sharp video
- Frictionless collaboration



For more information [eposaudio.com/enterprise](https://eposaudio.com/enterprise)

# Healthcare

Caring begins with communication.



Secure, easy-to-use digital technology now underpins the delivery of exceptional healthcare services. From keeping offices running smoothly to conducting high-quality virtual consultations, the right communication tools have never been more crucial.

With a dedicated range of audio-visual solutions, including headsets, speakerphones, and video conferencing solutions that empower professionals with clear calls, secure communications and seamless teamwork, EPOS is the right choice.

## For Healthcare Professionals



### ADAPT 100 Series

A comfortable headset with Active Noise Cancellation and superior stereo sound designed for the demands of emergency services. This flexible audio tool adapts seamlessly to the busy working environment. With plug-and-play connectivity and a discreet boom arm design that folds neatly into the headband.

- ADAPT 100 Series are wired headsets for UC professionals who value device flexibility, great sound, discreet modern style and comfort
- Optimized for all major UC and phone solutions
- Great sound for calls and multimedia
- Connectivity via 3.5 mm jack, USB or USB-C
- Choice between single-sided or double-sided variants



### IMPACT 200 Series

A robust wired headset that helps you maintain energy and focus with clear communication. Perfect for busy healthcare settings, EPOS Voice™ technology and a noise-cancelling microphone give you and your counterpart a more natural conversation experience. Lightweight and ergonomic for all-day comfort.

- IMPACT 200 Series are robust, wired headsets for contact centers, offices and UC professionals
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or double-sided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



### IMPACT 5000 Series

A wireless DECT headset for modern healthcare professionals. With next-generation communication quality, future-proof device flexibility, all-day wearing comfort and advanced security in busy work environments.

- IMPACT 5000 Series sets a new standard for wireless DECT headsets for office professionals, providing future-proof device flexibility, next generation communication quality and advanced security
- Super wideband sound offers a voice experience beyond conventional business standards
- Manage all calls from one headset with triple connectivity to PC, desk phone and mobile phone
- Wide choice of wearing styles with extra soft ear pad(s)



### IMPACT 600 Series

A reliable, high-quality headset that is premium wired for outstanding audio in dynamic work environments. With flawless sound and an ultra-noise-cancelling microphone for incredibly accurate and clear communication.

- IMPACT 600 Series are premium headsets for all-day use in busy contact centers or offices
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or double-sided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



# Education

When communication is everything.

Academic institutions have had to find new tools and technologies to interact with and support their students. While hybrid and virtual teaching mean education professionals and students can participate regardless of location, both parties must have reliable audio tools to experience the full effect.

With a dedicated range of audio-visual solutions, including headsets, speakerphones, and virtual classroom solutions, EPOS is the answer.

## For Education Professionals



### ADAPT 200 Series

A wireless headset with excellent speaker quality, a lightweight design and passive noise damping for all-day wearing comfort. Easily connects to multiple devices in the hybrid education environment.

- Enjoy flexible connectivity via Bluetooth® to two devices simultaneously, plus great audio
- Maximize productivity with leatherette ear pads for comfort and passive noise damping
- Certified for Microsoft Teams and optimized for UC
- Look good at work or on-the-go with a stylish design including foldable boom arm
- Extremely portable with a smart, fold-flat ear cup design and carry pouch



### ADAPT 600 Series

A focus and productivity-maximizing headset for crystal clear calls. It's a unique UC-optimized solution with machine learning enhanced microphone performance, with superior stereo sound and adaptive noise cancellation to boost efficiency and improve wellbeing.

- Superb call clarity powered by EPOS AI™
- Regain concentration anytime, anywhere with an adaptive, 4 ANC microphone system
- Tap and hold to activate Alexa and stay on top of your day-to-day business
- Certified for Microsoft Teams and optimized for UC
- Renowned stereo sound and personalized audio profile
- With passive noise reduction proven to reduce listening effort by 35% and improve memory recall by 10%\*



\* "The effects of noise attenuation on listening effort and arousal" Read more here: [eposaudio.com/en/gb/enterprise/insights/articles/epos-headsets-improve-performance](https://eposaudio.com/en/gb/enterprise/insights/articles/epos-headsets-improve-performance)



### EXPAND 30 Series

A wireless, portable Bluetooth® speakerphone for creating a natural, interactive learning space for students, with the flexibility to do this from any location. Supporting up to eight people in either permanent or fast impromptu classroom setups.

- Portable wireless Bluetooth® speakerphone for instant conferencing anywhere
- Exceptional audio performance for conference calls, music and multimedia
- Personal conferencing or up to 8 participants
- Multi-point connectivity with up to three devices
- Connectivity via Bluetooth® or USB-C
- UC optimized and certified for Microsoft Teams



### EXPAND Vision 1

A compact, portable USB webcam with ultra-sharp video and exceptional voice pickup wherever you are. The EPOS Audio™ and a 4K camera produce superior sound and the best picture in any light conditions. The effortless video remote classroom solution has two noise-cancelling microphones and quick, easy picture adjustment.

- Compact and portable USB camera, optimized for personal use
- 4K wide-angle camera with enhanced PTZ
- Instant picture control - Exceptional voice pick-up
- Switch between three predefined field of view angles with a single click. Select from wide view, default, and close-up
- Integrated mounting clip designed for quick and easy set-up



# Emergency Services

When every word matters.



In emergency services, clear, reliable communication can mean the difference between life and death. So you need audio-visual solutions you can depend on.

EPOS makes that happen with a dedicated range of precision solutions, including headsets, speakerphones, and video conferencing solutions built to perform in the most challenging environments.

## For Emergency Services Workers



### ADAPT 100 Series

A comfortable headset with Active Noise Cancellation and superior stereo sound designed for the demands of emergency services. This flexible audio tool adapts seamlessly to the busy working environment. With plug-and-play connectivity and a discreet boom arm design that folds neatly into the headband.

- ADAPT 100 Series are wired headsets for UC professionals who value device flexibility, great sound, discreet modern style and comfort.
- Optimized for all major UC and phone solutions
- Great sound for calls and multimedia
- Connectivity via 3.5 mm jack, USB or USB-C
- Choice between single-sided or double-sided variants



### ADAPT Presence Series

A premium Bluetooth® headset for mobile emergency services workers who want excellent sound and voice clarity inside and outside. Featuring best-in-class Voice™ technology and ensures speech intelligibility in challenging environments.

- Premium Bluetooth® headset for mobile UC professionals
- Optimized for all major UC and phone solutions
- With multi-connectivity to switch between softphone/PC and mobile calls
- Choice of wearing style with ear hook or ear sleeve
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



### IMPACT 600 Series

A reliable, high-quality headset that's premium wired for outstanding audio in dynamic work environments. With flawless sound and an ultra noise-cancelling microphone for incredibly accurate and clear communication.

- IMPACT 600 Series are premium headsets for all-day use in busy contact centers or offices
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or double-sided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



### EXPAND Vision 1M

Complete your meeting space with the EXPAND Vision 1M, an easy-to-use USB camera for small and medium sized meeting rooms. This camera fits perfectly as an integrated part of a native meeting room solution or into any bring-your-own-device meeting room.

- USB camera designed for any meeting space
- 4K Camera with intelligent picture framing
- Integrated motorized privacy shutter
- Sleek, elegant design without moving parts minimize distractions
- Certified for Microsoft Teams Rooms and Zoom Rooms





# Defence

Ensure enhanced security for all your audio and video calls.



In an environment where security is of utmost importance, EPOS devices with advanced features keep your conversations confidential and provide seamless connectivity – with fully compatible solutions that deliver hassle-free UC deployment and management.

## For Defence Professionals



### IMPACT 5000 Series

A comfortable headset with clear busy light, noise dampening ear pads plus smart headsets and base station for easy call management designed for the demands of defence. With protected pairing, 128-bit authentication and DECT security certification, users can benefit from triple connectivity via PC/softphone, desk and mobile phone. This flexible headset pairs easily to all devices with extensive wireless range up to 180m/590ft.

- IMPACT 5000 Series sets a new standard for wireless DECT headsets for office professionals, providing future-proof device flexibility, next generation communication quality and advanced security
- Super wideband sound offers a voice experience beyond conventional business standards
- Manage all calls from one headset with triple connectivity to PC, desk phone and mobile phone
- Wide choice of wearing styles with extra soft ear pad(s)



### ADAPT 500 Series

An adaptive wireless headset that increases focus in noisy environments and provides superior stereo sound for work or play. With low impact headband and softer ear pads for long-term wearing comfort.

- Get clearer calls on demand with a discreet, foldable boom arm and 2 advanced microphones
- Concentrate anytime, anywhere with 4 ANC microphones
- Ensure clear calls with UC certified solutions certified for Microsoft Teams and optimized for UC
- Discreet boom arm, music performance, noise cancellation and long battery life
- Soft, on-ear wearing style for all-day comfort



### EXPAND Capture 5

An intelligent speaker with enterprise-grade security and privacy for all Microsoft Teams Rooms (MTR) systems on Windows, with a 7-beamforming microphone array and Cortana voice assistant. EXPAND Capture 5 uses advanced speech recognition to accurately capture transcription and attribution (who said what) of up to 10 people in a meeting room, even as they talk over each other. Up to 20 participants can be attributed and transcribed per meeting.

\* Only for Microsoft Teams Rooms on Windows compute unit

- An intelligent speaker for Microsoft Teams Rooms\*
- Advanced voice recognition for up to 10 participants
- Participate fully with automated live transcription
- Superior audio for the hybrid workplace with premium speaker and 7-microphone array
- Searchable transcription of your Teams meeting makes decision making and assigning actions easy
- Optimal Cortana assistance throughout your Teams meeting



### EXPAND Vision 5 Bundle

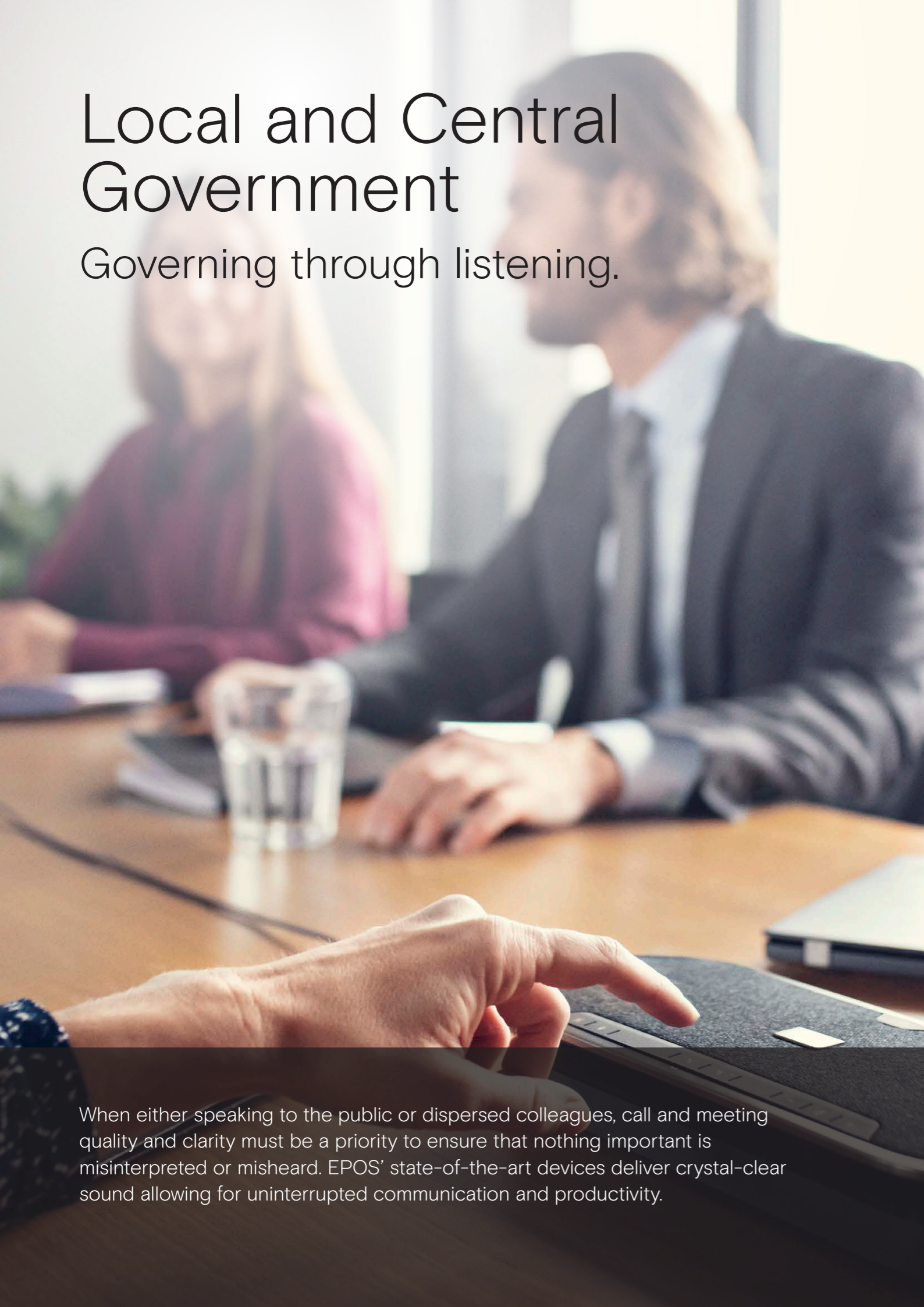
A next-level video conferencing solution for small and medium-sized meeting rooms. A powerful all-in-one video bar with razor-sharp video and outstanding audio performance thanks to two integrated speakers and four microphones. Easy to set up with flexible mounting options, cable management and electro-mechanical pan/tilt for optimal installation. Manage meetings with ease using the intuitive EXPAND Control meeting controller/room scheduler.

- All-in-one conferencing solution
- Plug-and-play solution right out of the box
- Easy maintenance with automatic software updates and centralized device management
- Join meetings with one touch. No PC needed
- Enterprise-grade security helps you meet the highest security standards
- Certified for meeting room solutions including Microsoft Teams Rooms on Android™



# Local and Central Government

## Governing through listening.



When either speaking to the public or dispersed colleagues, call and meeting quality and clarity must be a priority to ensure that nothing important is misinterpreted or misheard. EPOS' state-of-the-art devices deliver crystal-clear sound allowing for uninterrupted communication and productivity.

### For Local and Central Government Workers

#### IMPACT 1000 Series



Designed for the new open office. Combining EPOS BrainAdapt™ technology to reduce brain fatigue with industry-leading voice pickup powered by EPOS AI™ and adaptive ANC. Stay connected wirelessly with up to three devices at the same time.

- Stay connected wirelessly with up to three devices at the same time
- Super wideband audio and stereo sound deliver clear speech in noisy open offices
- Better focus for both sides via ANC, EPOS AI™, and industry-leading voice pick-up
- Adaptive microphone technology delivers industry-leading voice pickup
- Wireless charging stand. Charge your headset easily without the hassle of wires and plugs



#### EXPAND 80 Series



A premium scalable speakerphone with rich, natural sound for up to 16 in-room participants. Its six adaptive, beamforming microphones isolate the human voice from reverb and ambient noise, ensuring everyone can be heard and remote colleagues are closer to the conversation.

- Scalable Bluetooth® speakerphone
- EPOS Voice™ technology
- Six adaptive, beamforming microphones
- Ultra-low distortion speaker in a unique suspended speaker box
- Sound-enhancing fabric by Kvadrat with a premium, minimalist aesthetic
- UC optimized and certified for Microsoft Teams



#### EXPAND Vision 1M



Complete your meeting space with the EXPAND Vision 1M, an easy-to-use USB camera for small and medium sized meeting rooms. This camera fits perfectly as an integrated part of a native meeting room solution or into any bring-your-own-device meeting room.

- USB camera designed for any meeting space
- 4K Camera with intelligent picture framing
- Integrated motorized privacy shutter
- Sleek, elegant design without moving parts minimize distractions
- Certified for Microsoft Teams Rooms and Zoom Rooms



#### EXPAND Vision 3T

An all-in-one video collaboration solution with one-touch connectivity to Microsoft Teams. Its full HD video and exceptional voice pickup and noise cancellation enhance collaboration with outstanding clarity and boost productivity.



- All-in-one video solution
- 4K wide-angle camera with Sony® sensor and enhanced PTZ
- Superior audio from included EPOS EXPAND 30T
- One-touch join. No PC needed. Ready when you are
- Intelligent picture framing, voice tracking and noise cancellation - powered by EPOS AI™
- Certified for Microsoft Teams Rooms on Android™



# Non-profit Organisations

Listen and be heard clearly.



With a variety of wired and wireless options, EPOS headsets cater to all user needs. With a range of features such as noise-cancelling microphones, intuitive controls, and durable materials, our headsets are built to withstand the demands of a busy contact centre environment.

## For Non-Profit Professionals



### ADAPT 200 Series

A wireless headset with excellent speaker quality, a lightweight design and passive noise damping for all-day wearing comfort. Easily connects to multiple devices in a hybrid working environment.

- Enjoy flexible connectivity via Bluetooth® to two devices simultaneously, plus great audio
- Maximize productivity with leatherette ear pads for comfort and passive noise damping
- Certified for Microsoft Teams and optimized for UC
- Look good at work or on-the-go with a stylish design including foldable boom arm
- Extremely portable with a smart, fold-flat ear cup design and carry pouch



### IMPACT 100 Series

A headset with EPOS technology to help efficiency and well-being. As well as easy call-handling via in-line call, it has EPOS Voice™ technology for excellent quality, natural sounding audio and a noise-cancelling microphone for clear communication.

- IMPACT 100 Series is specially designed as a deployment friendly headset solution
- Optimized for all major UC and phone solutions
- Integrated call control and USB connector
- Choice between single-sided or double-sided variants
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



### IMPACT DW Series

An agile headset with unique audio technologies that benefit the speaker and listener. Optimize calls with premium audio, all-day comfort and flexible connectivity. You can ensure excellent customer experiences with unique audio technologies that benefit both speaker and listener.

- IMPACT DW Series are premium wireless DECT headsets for quality conscious business professionals
- Designed for all-day use, the IMPACT DW Series connects directly to softphone/PC and desk phone to deliver excellent sound quality around the office
- Wide choice of wearing styles with extra soft ear pad(s)
- EPOS ActiveGard® technology protects users against acoustic injury caused by sudden sound bursts on the line



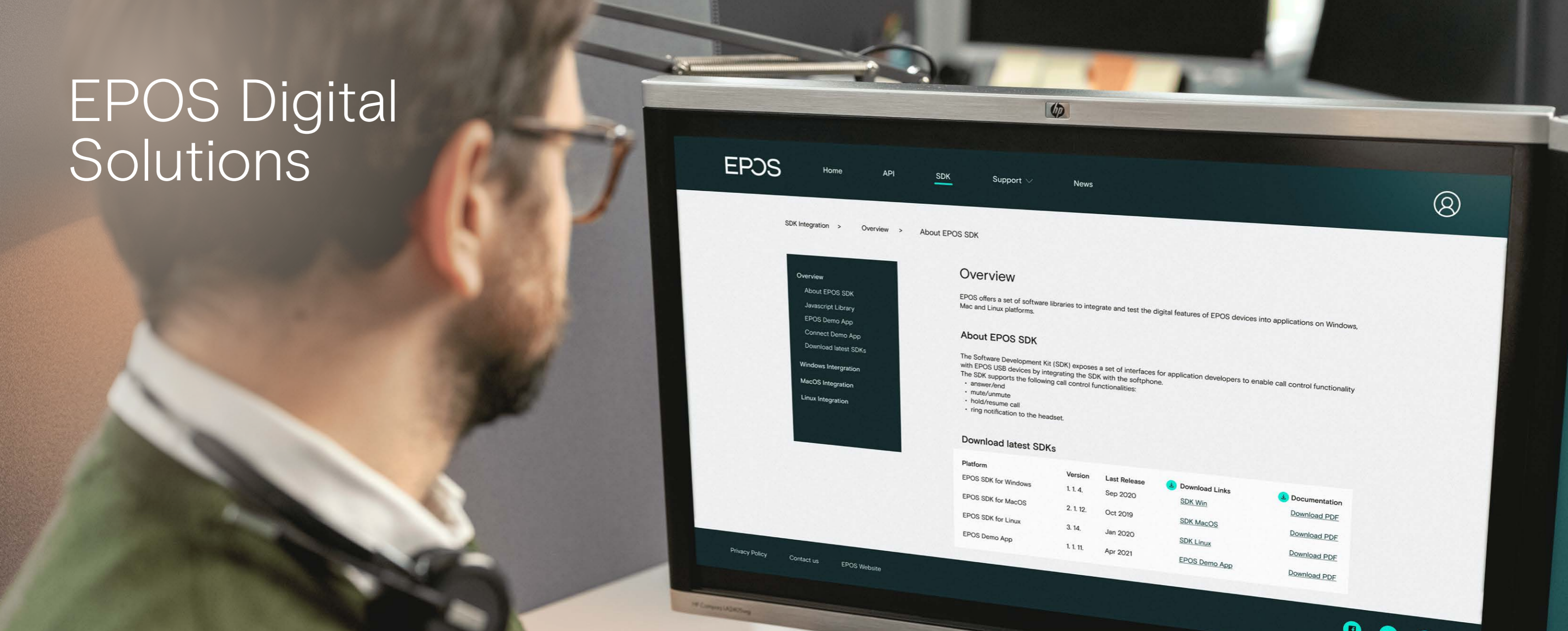
### ADAPT 100 Series

A comfortable headset with Active Noise Cancellation and superior stereo sound designed for the demands of busy non-profits. This flexible audio tool adapts seamlessly to the dynamic working environment. With plug-and-play device connectivity and a discreet boom arm design that folds neatly away into the headband.

- ADAPT 100 Series are wired headsets for UC professionals who value device flexibility, great sound, discreet modern style and comfort
- Optimized for all major UC and phone solutions
- Great sound for calls and multimedia
- Connectivity via 3.5 mm jack, USB or USB-C
- Choice between single-sided or double-sided variants



# EPOS Digital Solutions



## EPOS Manager for IT Administrators

EPOS Manager has been developed for companies with a need to control their UC environment in a fast and secure way. By installing the client application, EPOS Connect, on your end users' PCs, you gain a complete overview of all deployed devices and access to new updates and settings.

For companies with several locations, it's possible to manage, update and control settings for all end-users in

the entire organization. For improved security, all communication and data are encrypted and no sensitive data is stored.

The resulting simplification of the asset, update and configuration management gives great savings in both time and money.

## EPOS Connect for Headset and Webcam Users

EPOS Connect is the client application running in the background on the headset or video user's PC. The solution ensures that EPOS work seamlessly with various leading softphones and give you access to the latest firmware updates and personalized settings.

EPOS Connect is uniquely configured to either work together with a signed-up company account on

EPOS Manager or as a stand-alone application for smaller companies or personal use.

Designed to be simple to use, the application allows EPOS headset, video and speakerphone users to enhance and personalize their experience and productivity simply and quickly.

# EPOS Technology

We divide our technologies into 3 subcategories: EPOS AI™, EPOS Sound™ and EPOS Voice™ to ensure a clear understanding of our technical spectrum at all ends. Our technologies span over the range of Artificial Intelligence to Sound Experience and Microphone Performance.

## EPOS AI™ – Creates an optimized audio experience for the B-side

Through our commitment to exploring the Power of Audio we have developed an optimized audio experience that pushes your communication further and boosts your ability to succeed. With our user in mind, we implemented EPOS AI™ – a machine learning system embedded in EPOS audio devices that processes audio and takes decisions independently. By interacting with advanced beamforming and noise reduction algorithms, this system enables the device to automatically adapt to your speech while studying your sound environment. The technology within EPOS AI™ then successfully reduces the ambient sounds in your environment, thus, transmitting your speech loud and clear to your listener – where it matters most.

We aim to stay at the forefront of what is technically possible. With the ADAPT 660 we have launched the first edge AI based headset in the entire UC space, thus laying the groundwork to be pioneers within audio technology.

## EPOS Sound™ – Sound as if you were right there

EPOS Sound™ makes the most out of your premium audio device by delivering a natural listening experience. Through continuous monitoring of ambient sound and varying noise levels, our technology helps you concentrate while taking care of your hearing: creating an augmented and immersive audio experience that sounds as if you are speaking to someone face-to-face or are right there in the same environment. No matter where you are. What's more, you can listen to your teammates or keep an ear out for announcements without removing your headset. For more focus, block out background noise with ease and enjoy the benefits of EPOS Sound™ – while watching your performance and energy levels rise.

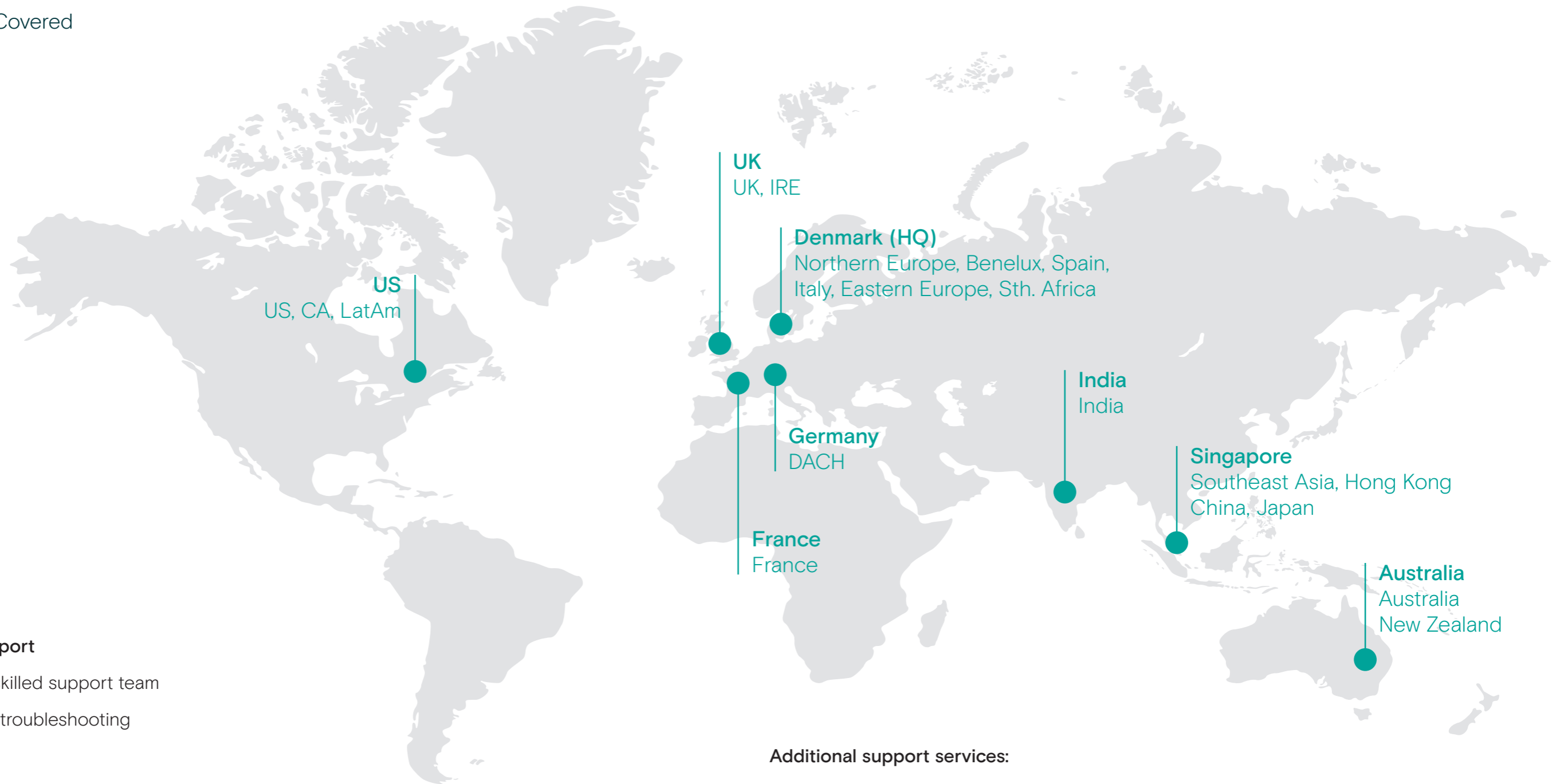
## EPOS Voice™ – Be understood in any environment

EPOS Voice™ improves your speech intelligibility and provides for a better conversation by creating an acoustic lens to focus on your speech. Through removing remaining noise disturbances, it ensures a more natural reproduction of the human voice. EPOS Voice™, furthermore, recognizes your environment in order to eliminate unpleasant background noise to clarify your sound picture. Making sure you can be heard no matter where you are – for the ultimate audio experience. With optimal control of noise levels, this technology allows for an effortless use of your digital voice assistants anytime, anywhere.



# Service and Support

We've Got You Covered



## On-premise support

Have our highly skilled support team come on site for troubleshooting

## Remote support

Receive support remotely and at any time to identify and solve your issues

Round-the-clock, Monday to Saturday

Request support: [eposaudio.zendesk.com/hc/requests/new](https://eposaudio.zendesk.com/hc/requests/new)

## Additional support services:

- 2 years full warranty on all devices
- More than 600 help tools
- Quick guides, manuals, how-to videos, articles

Find out more: [eposaudio.com/enterprise/support](https://eposaudio.com/enterprise/support)

E-mail: [contact@eposaudio.com](mailto:contact@eposaudio.com)

THE POWER OF AUDIO

**EPOS**

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