

LRQA



# Certificate of Approval

This is to certify that the Management System of:

### XMA Limited

44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP, United Kingdom

has been approved by LRQA to the following standards:

### ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 - 00043279

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

#### The scope of this approval is applicable to:

The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.

This certificate is a continuation of a previous approval from another certification body as follows:

Previous original ISO/IEC 20000-1 approval on 07-MAY-2015, ISOQAR certificate number 18657-ITT-002

**David Derrick** 

Regional Director, UKAM

Issued by: LRQA Limited

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United Kingdom

Certificate identity number: 10602045

## **Certificate Schedule**

**Location** Activities

44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP, United Kingdom

Livingston Office, Caputhall Road, West Lothian, EH54 8AS,

#### ISO/IEC 20000-1:2018

The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.

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Issued by: LRQA Limited, 1 Trinity Park, Bickenhill Lane, Birmingham B37 7ES, United Kingdom