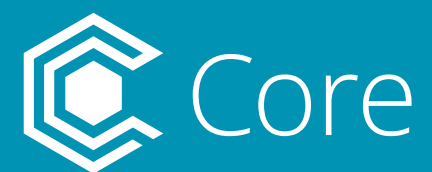




Flexible Resourcing

Keep your operations on track with

XMA Flexible Resourcing



Powered By



Lucid
Support

XMA are proud partners with Lucid for all your core IT resourcing needs

In today's busy environment, many parts of a project need to run smoothly to maximise successful outcomes. One delay can quickly snowball into tighter deadlines and rushed quality.

At XMA, we believe that when resourcing becomes a sudden bottleneck in project roadmaps, it doesn't need to be a headache. That's why for everything core resourcing, we've partnered with the very best. We've partnered with Lucid.

Since 2017, our partnership with Lucid has been centred on providing our customers with a Flexible Resourcing – Core Service. This service involves supplying specific, skilled professionals for short-term roles within customer projects.

Our customers maintain full in-house authority over the management and supervision of the resources, orchestrating the activities of the professionals as they see fit for the required duration.

- **24-hour turnaround**
- **Flexible service, tailored to your needs**
- **Dedicated and responsive account management**

We work tirelessly to understand your organisation and its operational needs.



Core Resources:

Engineers
Developers
Technicians
Analysts



Temporary Assignments



Speed of Hiring



Specialised Skills



Cost-Effectiveness



Flexibility

First-in-class, at your fingertips

We collaborate exclusively with high-calibre certified IT engineers, developers, technicians analysts and more. Our active relationships with an extensive pool of qualified IT professionals means we're equipped to onboard skilled individuals and teams to your business at pace.

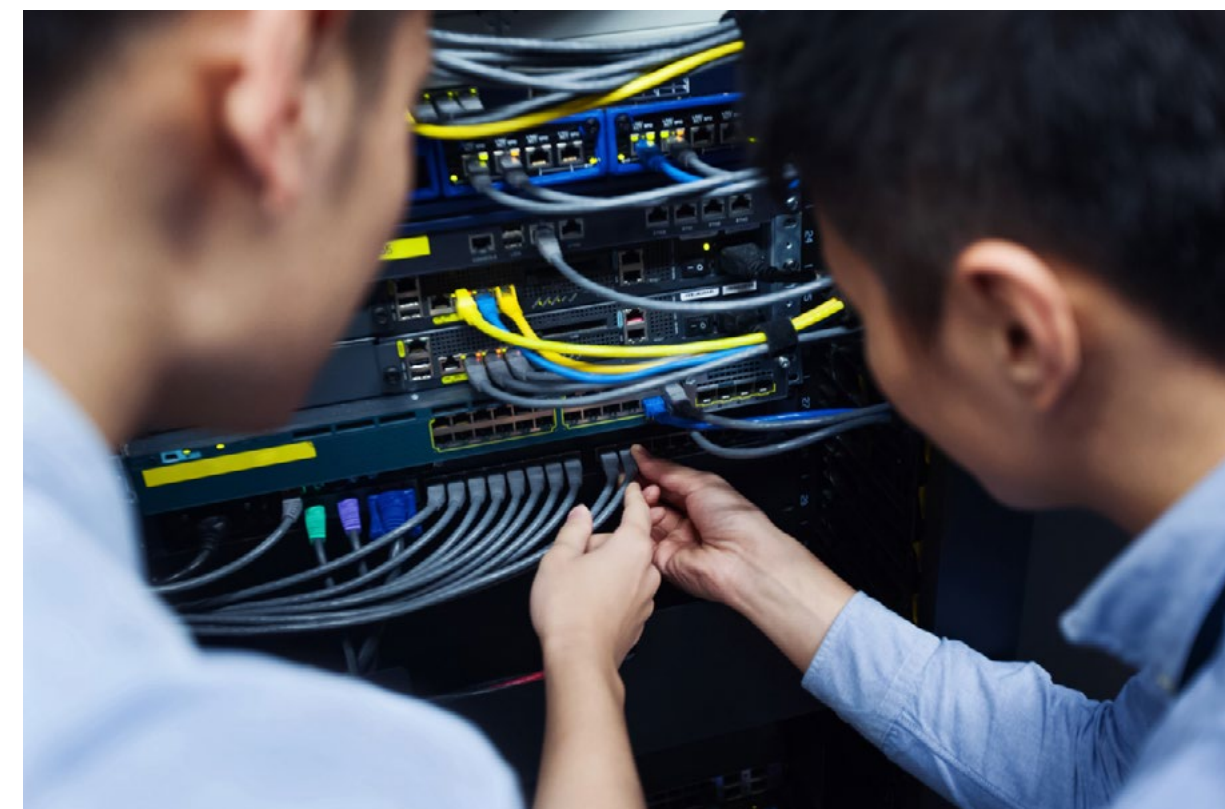
Our specialists are:

- Certified to current industry standards
- Thoroughly vetted
- Pre-screened

Our proactive approach and comprehensive recruitment, vetting and onboarding process allows us to be completely confident about placing the right skills and expertise to

complement and enhance your technical and cultural environment.

We offer a 24-hour turnaround for assignments, and our hands on, committed approach ensures all of your IT requirements are met with ease, expertise and zero delay.



Together with Lucid, we are:

- ISO9001, ISO27001 & ISO14001 Certified
- ARC Gold Members
- Crown Commercial Services Approved
- Disability Confident
- G-Cloud and DOS5
- SVQM Bronze



XMA Flexible Resourcing



Core

Offers comprehensive capabilities, for all your core resourcing needs

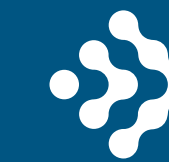
Technology Infrastructure
Network Engineer
Systems Administrator
EUC & Voice Analyst
IT Service Support Analyst
Cloud Engineer
Application Development
Web Developer
Front End Developer
Full Stack Engineer
Back End Developer
Data Engineering & Analytics
Data Engineer
Data Analyst
Business Analyst

Information & Cyber Security
Cyber Security Technician
Information Security Technician
Security Operations Centre (SOC) Analyst
Audit Manager
Service Management
Service Desk Analyst
Problem Analyst
Problem Manager
Incident Analyst
Incident Manager
Experience Design
Service Designer
UX Designer
UX Analyst

Testing
Tester
Test Analyst
Test Automation Analyst
Project Delivery
Programme Manager
Project Manager
Project Analyst
Workforce Management
Resource Manager
Resource Analyst
IT Finance & Procurement
Finance Manager
Finance Analyst
Procurement Manager
Contract Manager

Sample Technologies

- .Net
- Active Directory
- AdminStudio
- AIX
- Altiris
- Android
- AngularJS
- Apache
- AppDNA
- Apple
- AppV
- AWS
- Azure
- C/C++
- C#
- Cisco
- Citrix
- Confluence
- Crystal Reports
- CSS
- D365
- Dell
- Docker
- Dynamics
- Exchange
- Fujitsu
- GCP
- GO
- Hadoop
- HP
- HTML
- Intune
- iOS
- Java
- JavaScript
- Jira
- Kubernetes
- Lenovo
- Linux
- LogicMonitor
- Monday.com
- MS Project
- MSI
- MSIX
- N-Able
- Netbackup
- Objective-C
- Office 365
- Oracle
- Perl
- PowerBI
- PowerShell/VB
- Python
- QAD
- React
- Ruby
- Sage
- Salesforce
- SAP
- SCCM
- ServiceDesk+
- ServiceNow
- SharePoint
- Solaris
- SolarWinds
- Spark
- SQL
- Swift
- Terraform
- Ubuntu
- Unix
- VMware
- WebGL
- Win Server



Innovate

Boost your competitive advantage with our Customer Success, Professional and Managed Services, visit:

- www.xma.co.uk/smart-solutions
- www.xma.co.uk/smart-services

Case study: Government Agency

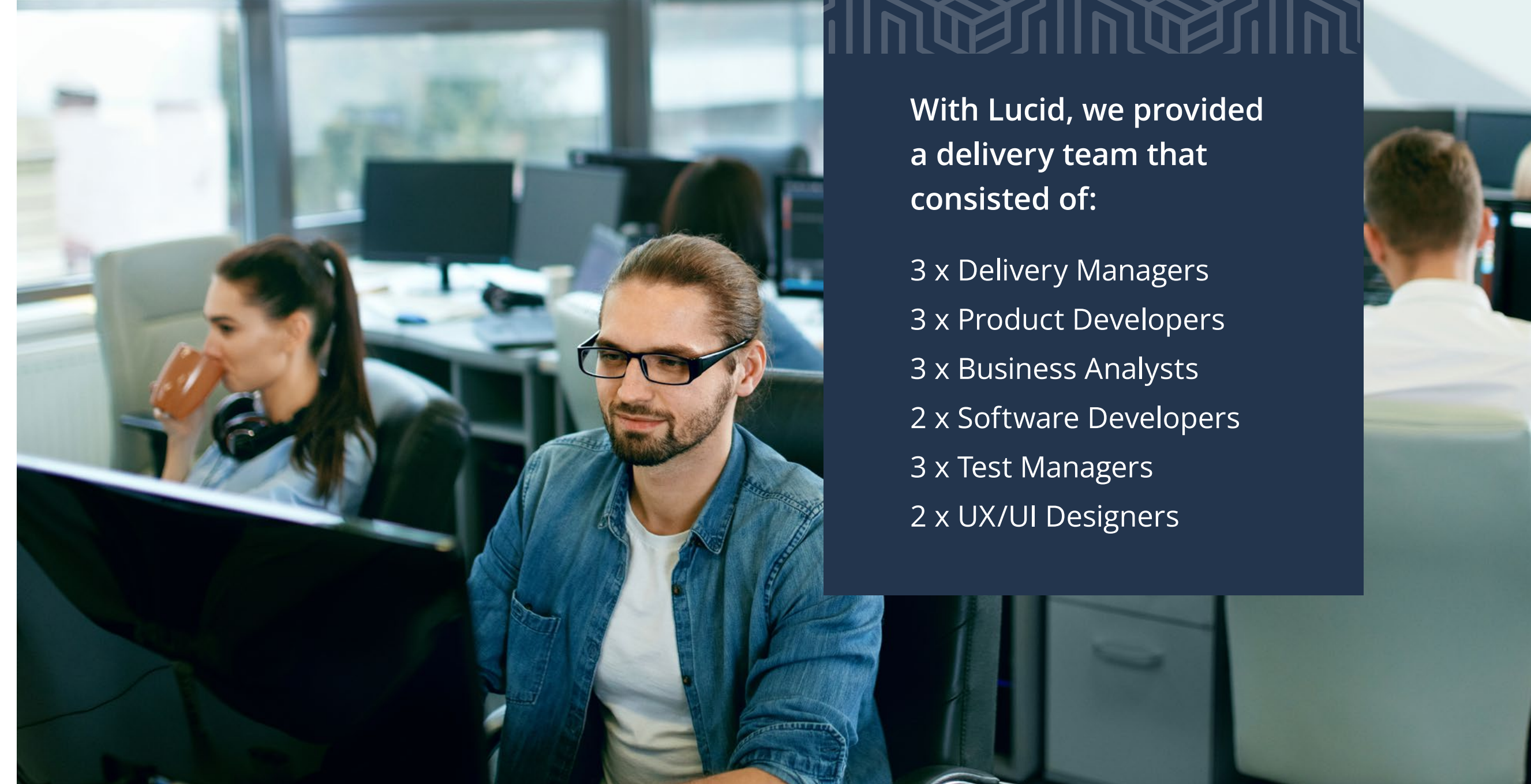
Design, testing and launch of a new cross Government IT platform

Challenge

One of the most complex programmes we have worked on was the requirement to provide resources to deliver the implementation of new major secure platform. The Platform was a central government IT system that enables collaborative working across departments in a secure environment, with the latest digital and data technologies. XMA and Lucid were required to source technical resources that had a wide range of technical capabilities, while also having specific experience working in the public sector within secure government departments. Our Flex resourcing lead worked closely with the customer to identify suitable candidates and worked quickly and collaboratively, to meet the customers aggressive timelines.

Outcome

The customer required XMA & Lucid to form a technical team of 16 specialists to deliver this specific programme, which the customer managed internally, aligning them to their existing project team. We continued to work with the customer throughout the project to meet their diverse range of technical requirements. The customer needed us to flex up or down depending on the changing requirements and our Flex Resourcing model provided peace of mind that the right resources were in the right place at the right time. This provided extensive confidence to the customer and established a new internal way of working for Flexible Resourcing in the future.



With Lucid, we provided a delivery team that consisted of:

- 3 x Delivery Managers
- 3 x Product Developers
- 3 x Business Analysts
- 2 x Software Developers
- 3 x Test Managers
- 2 x UX/UI Designers

In addition, Lucid provided the following value-added benefits:

- Provision of experts in Agile methodology with proven track records in successful delivery of complex projects.
- Working with high profile, and senior stakeholders from senior users and public representatives to board members and Ministers.
- Leadership and working management of multi supplier, multi discipline teams.
- Identification of specialist resources SC/DV cleared. SLA response 48 hours.
- SOW development, monitoring, tracking, reporting and remedy management.
- Supporting the processing & transferring of Security Clearance.
- IR35 Service Determination Status (SDS) guidance.
- Resource Management.
- Technical vetting and verification.
- Knowledge transfer and upskilling existing.
- Provisions of quality, reusable documentation.

Why XMA?



Homegrown

We are a private, family run UK-based business.



Award-winning

We are a national award-winning IT reseller.



Public sector approved

We hold status on 25+ procurement frameworks.

[VIEW OUR FRAMEWORKS](#)



Right-sized

We can provide and tailor service solutions for any size project, while maintaining a personal experience for every customer.



Established

We have served thousands of customers over 35+ years in business.



Partner accredited

We have an unrivalled partner accreditation portfolio that means customers have access to best-in-class solutions, always.

Get in touch to discuss your core resourcing needs.

Call us on: **01156 950 816**

or send an email to:

flex.resourcing@xma.co.uk



Innovate

Boost your competitive advantage with our Customer Success, Professional and Managed Services, visit:

www.xma.co.uk/smart-solutions

www.xma.co.uk/smart-services

Crown
Commercial
Service
Supplier

INVESTORS IN PEOPLE
We invest in people Standard

disability
confident
EMPLOYER

