



Case study

## NHS Board in Scotland

A prominent NHS Board in Scotland,  
responsible for the healthcare of  
over 400,000 citizens





## Infrastructure:

A complex IT environment encompassing 3 major hospitals, numerous community hospitals, a medical school, 60+ GP surgeries, and various health centres. This translates to thousands of employees and a diverse range of devices and applications.

## Challenge:

### **The Impending End of Windows 10 Support:**

With the end-of-life for Windows 10 approaching in October 2025, the NHS Board faced the significant task of migrating their entire IT infrastructure to Windows 11.

### **Complexity and Scale:**

Given the size and diversity of the Board's environment, this transition presented several challenges, including:

- Identifying devices and applications that were not compatible with Windows 11
- Assessing the existing identity and endpoint management capabilities
- Developing a robust plan for Windows 11 deployment and ongoing management





# Solution:

## XMA's Comprehensive Approach

XMA partnered with the NHS Board to deliver a multi-faceted solution, ensuring a seamless and successful transition to Windows 11:

1

### Windows 11 Readiness Assessment:

XMA conducted a thorough assessment of the Board's IT environment to identify any potential roadblocks to Windows 11 adoption.

#### This involved:

- Hardware and software inventory
- Compatibility testing of devices and applications
- Evaluation of current identity and endpoint management solutions.

2

### Strategic Recommendations and Proof of Concept:

Based on the assessment findings, XMA provided a detailed recommendations report for Windows 11 and Modern Management, leveraging Microsoft Intune.

A Proof of Concept (PoC) was implemented to showcase Windows 11 deployment capabilities with Autopilot, a cloud-based deployment solution that streamlines device setup and configuration.

3

### Deployment Plan and Servicing Strategy:

XMA designed a comprehensive Windows servicing strategy to ensure the Board's devices remain up-to-date and secure.

A phased deployment plan for Windows 11 adoption was created, minimising disruption to critical healthcare services.

### Follow up

This was followed, up with a recommendations report for Windows 11 and Modern Management based on Microsoft Intune. It also included a Proof of Concept for Windows 11 deployment capabilities with Autopilot, design of Windows servicing strategy and creation of a deployment plan for Windows 11 adoption.





## Outcomes:



### Successful Transition to Windows 11:

XMA empowered the NHS Board to confidently migrate to Windows 11, ensuring the continued delivery of high-quality healthcare services.



### Enhanced Security and Management:

The adoption of Modern Management with Microsoft Intune provides the Board with greater control over its IT environment, improved security, and streamlined device management.



### Future-Ready IT Infrastructure:

By embracing Windows 11 and modern management practices, the NHS Board is well-positioned to leverage the latest technology advancements and meet the evolving needs of its patients and staff.



**Book your Windows 11  
Readiness Assessment now**

**BOOK NOW**





# Why XMA?



## Homegrown

We are a private, family run UK-based business.



## Award-winning

We are a national award-winning IT reseller.



## Public sector approved

We hold status on 25+ procurement frameworks.

[VIEW OUR FRAMEWORKS](#)



## Right-sized

We can provide and tailor service solutions for any size project, while maintaining a personal experience for every customer.



## Established

We have served thousands of customers over 35+ years in business.



## Partner accredited

We have an unrivalled partner accreditation portfolio that means customers have access to best-in-class solutions, always.

With XMA's outcomes-focused philosophy we can make sure that every solution you implement is in alignment with your organisation's goals, and that you have the support you need at every stage of the process.

## Book your Windows 11 Readiness Assessment now

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