



Find The Perfect Surface Solution with XMA

Surface Authorised Service Provider





Why choose XMA as Your Surface Authorised Service Provider?

Don't let downtime disrupt your business. As a trusted Microsoft Authorised Service Partner, XMA offers in-house Surface device repairs, minimising disruption and safeguarding your sensitive data. **Choose experience, expertise, and peace of mind.**



Enhanced Data Security, Complete Peace of Mind:

- **Your data, your business, your control:** Our secure facilities and strict protocols safeguard your sensitive information throughout the repair process.
- **Compliance you can trust:** Rest assured with XMA's commitment to industry-leading data privacy regulations, protecting your information always.

Get Back to Business, Faster Than Ever:

- **Minimise downtime:** Our efficient service gets your Surface back in action quickly, minimising disruption and keeping your workflow uninterrupted.
- **Don't sweat the wait:** Choose our expedited service options for critical situations and experience lightning-fast repairs.

Genuine Microsoft Quality, Inside and Out:

- **Warranty worry-free:** Maintain your Surface's full warranty coverage with repairs certified by Microsoft themselves.
- **Uncompromising performance:** Rest assured, we only use authentic Microsoft replacement parts.

Effortless Repairs, Stress-Free Experience:

- **One-stop solution: We manage everything,** from diagnosis to delivery, helping you elevate customer satisfaction, streamline operational efficiency.
- **Your dedicated Surface advocate:** Have a single point of contact for any questions or concerns, ensuring a personalised and seamless experience.

Direct Connection to Microsoft Expertise:

- **Get insider-level support:** Our close ties to Microsoft unlock quicker resolutions and smoother repair processes.
- **Speak directly to the source:** No need for intermediaries – connect with Microsoft specialists for guaranteed solutions.

Reduce Your Carbon Footprint, Power Up Your Sustainability:

- **Go green, stay productive:** Our local service minimises shipping emissions, allowing you to minimise your environmental impact.



Advanced Surface Support Packages for Growing Businesses

Modernise with Surface & Windows 11:

We help you seamlessly upgrade to Windows 11 with a readiness assessment and comprehensive support for managing the new operating system.

Surface + Microsoft CoPilot Integration:

Leverage the power of AI with our CoPilot readiness and integration support. We enable your business to utilise enhanced collaboration features through your M365 licensing.

Surface Refresh Program:

Our flexible leasing options with enhanced residual values and multi-year terms provide a cost-effective solution for long-term device management and refresh strategies.



Our Core Support Offerings

Surface-as-a-Service:

Our Surface-as-a-Service model provides a flexible and cost-effective solution for managing your Surface devices. We handle everything from deployment and maintenance to end-of-life device management, allowing you to focus on your core business.

Accidental Damage Protection (ADP+):

Protect your Surface investment with our ADP+ offering. This comprehensive plan safeguards against unexpected damage, providing peace of mind and extending the life of your devices.

Return-to-Base Repairs

Our efficient return-to-base repair service ensures minimal downtime. Certified Microsoft technicians use genuine parts to quickly diagnose and repair your devices, getting them back in your hands as soon as possible.

Supply of Hardware Hashes for Self-Deployment:

Streamline your Surface deployment process with our hardware hash supply service. This enables faster and more flexible device integration, saving you time and resources





The Value of Choosing a Trusted ASP for Device Lifecycle Management



Surface Emissions Estimator:

Sustainability is no longer a competitive differentiator – it's a business necessity. The Surface Emissions Estimator methodology delivers transparency on emissions to our customers, even before purchasing.



Total Cost of Ownership Calculator:

Use the Total Cost of Ownership (TCO) calculator to get a report estimating the costs, savings, and ROI of replacing other PCs with Surface devices and M365. Discover how you can recoup time and boost productivity.



Future-Ready Solutions:

XMA is committed to supporting your business through technology changes, preparing you for future needs with trusted and scalable Surface support options



Benefits Across Business Scales:

Our certified support and scalable services meet the unique needs of businesses of all sizes, from SMBs to large enterprises.



Ready for the next step?

Discover how XMA's Surface-certified ASP support can transform your device management. Contact us today to learn more and discuss your specific needs

[Contact us](#)

