

# Managed Print Services (MPS)

Alongside the benefits currently offered by MPS, **64%** prefer providers offering workplace services; **47%** want cloud print; **41%** seek collaboration services<sup>4</sup>

Successful organisations partner with forward-thinking MPS providers, knowledgeable in both the heritage of print and the modern advances of digital transformation.

These partners provide a comprehensive viewpoint, serving as bridges to ensure their customers excel amidst transitions. Their encompassing scope and methodology guarantee top-tier solutions without tying their income to print revenues.

## Service Overview

XMA blends Print, IT, and Security services, focusing on sustainability and hybrid work efficiency. Choose smarter printing with XMA. Reduce your print costs, waste, enhance fleet security and benefit from tailored, penalty-free remodelling.

## Service Benefits

- Agnostic Print Device Selection
- Document & Hardware Security
- SaaS and Self-Hosted Software Solutions
- Automated Toner Replenishment & Billing
- Break-Fix, & Secure Asset Retirement
- ITIL-aligned Service Delivery:
  - Incident Management & Request Fulfilment
  - Triage, Ticket & Escalation Management
  - Proactive & Reactive Tasks & Maintenance
  - Platform, Release & Deployment Management
- Advanced Mailroom & Document Solutions

## Exceptional Customer Experience

*"Every solution we provide is anchored in the 'eXceptional customer eXperience'. Within the MPS team, we emphasise our customers' best interests, extending Penalty-Free Remodelling and advocating 'Print-Less' strategies. It's all about tailored, impactful solutions."*

Oliver Netherton | MPS Technical Solutions Manager



**Get in touch to discuss your  
Managed Print Service Needs**

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