LRQA

Current issue date:	1 July 2024	Original approval(s):
Expiry date:	12 May 2027	ISO/IEC 20000-1 - 8 January 2024
Certificate identity number:	10616263	

Certificate of Approval

This is to certify that the Management System of:

XMA Limited

44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP, United Kingdom

has been approved by LRQA to the following standards:

ISO/IEC 20000-1:2018

Approval number(s): ISO/IEC 20000-1 – 00043279

This certificate is valid only in association with the certificate schedule bearing the same number on which the locations applicable to this approval are listed.

The scope of this approval is applicable to:

The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.

This certificate is a continuation of a previous approval from another certification body as follows:

Previous original ISO/IEC 20000-1 approval on 07-MAY-2015, ISOQAR certificate number 18657-ITT-002

David Derrick

_____

Regional Director, UKAM

Issued by: LRQA Limited

UKAS
MANAGEMENT
SYSTEMS
0001

Certificate Schedule

Location	Activities
44 Nottingham South & Wilford, Industrial Estate, Ruddington Lane, Wilford, Nottingham, NG11 7EP, United Kingdom	**ISO/IEC 20000-1:2018** The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.
Livingston Office, Caputhall Road, West Lothian, EH54 8AS, United Kingdom	**ISO/IEC 20000-1:2018** The service management helpdesk support for information technology managed service (ITMS) solutions, in accordance with the service desk catalogue.

UKAS
MANAGEMENT
SYSTEMS
0001